

Building a Healthy Community One Patient at a Time

Dear Patient,

Family Medical Associates (FMA) is participating in an Accountable Care Organization (ACO). An ACO is a group of doctors, hospitals, and/or other health care providers that work together to better meet your needs. Coordinated care helps to ensure that you get the right care at the right time and avoid getting the same services repeated unnecessarily. We are required to notify you of our participation in the ACO. Please see the ACO notice of participation.

- Our participation in an ACO does not limit your choice of health care providers.
- Your Medicare benefits will not change.
- You have the right to visit any doctor, hospital, or other provider that accepts
- Medicare at any time, just like you do now.

We appreciate the trust you put in us and look forward to taking care of your health care needs.

If you have any questions, you may [contact us at the number below / call Medicare at 1-800-MEDICARE (1-800-633-4227).]

Sincerely,

MISTY LENDERMON FMA, Clinic Manager 325-728-2693

Medicare Shared Savings Program Accountable Care Organizations

Working together to give you the best care.

FAMILY MEDICAL ASSOCIATES

is part of an Accountable Care Organization (ACO). We've teamed up with other doctors, hospitals, and health care providers to make sure you get the best care.

We provide coordinated care for you to get well & stay well

- You get patient-centered care focused on YOUR needs.
- Your health care providers can see the same test results, treatments, and prescriptions.
- More coordination helps prevent medical errors and drug interactions.
- You may save time, money, and frustration by avoiding repeated tests and appointments.
- ▶ Better communication can help protect against Medicare fraud and waste.

Get the most from your care with our communication & support

- When you choose a health care provider that participates in an ACO, they'll help you get the right care at the right time. You can visit Medicare.gov and log into (or create) your secure Medicare account to choose a primary care doctor.
- Medicare protects the privacy of your health information. If you don't want Medicare to share information with your health care providers for care coordination, call 1-800-MEDICARE (1-800-633-4227). Medicare may still share general information to measure provider quality. For more information on how Medicare may use and give out your information, visit Medicare.gov and search for "privacy."

Want more information?

Ask our front desk, or call us at <u>325-728-2693</u>. You can also visit <u>Medicare.gov</u> or call 1-800-MEDICARE (1-800-633-4227). TTY users can call 1-877-486-2048. To report a Medicare-related concern or complaint, call 1-800-MEDICARE (1-800-633-4227).

To learn more about Accountable Care Organizations, scan the QR code here:



